

Kern Behavioral Health & Recovery Services

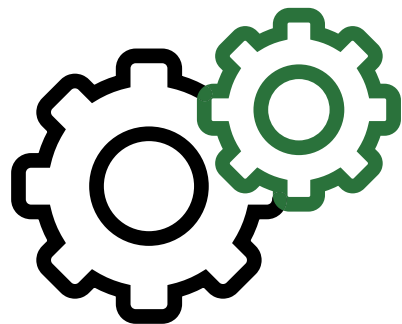
SUD-QID Site Review Process

Problem



The Substance Use Disorder-Quality Improvement Division (SUD-QID) Team is responsible for reviewing behavioral health clinics. Three behavior health analysts that conducted site reviews took 58 calendar days with each having their own unique process and no unison criteria. There was an absence of technology to record information properly and timely.

Solution

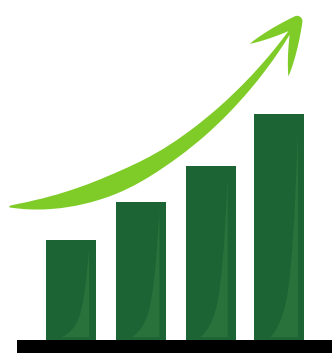


SUD-QID Team established one standard process to reduce time in site reviews.

Every step is documented, and redundant questions are removed from audit forms.

Laptops were utilized to prevent additional data entry.

Results



**58 CALENDAR DAYS
TO
23 CALENDAR DAYS**

Hours saved annually

8,400 HOURS

Grand total cost of savings for project

\$240,026